Dear Homeowner,

This is a courtesy reminder that your January 2025 Assessment that was recently posted to your account is due no later than January 31, 2025. **If you have already submitted your payment for the assessment, please disregard this notice.** For your convenience, we have provided the mailing address and online payment instructions below.

Mailing payments: Please be sure to include your account number on your check/money order. Valencia on the Lake C/O Essex Association Management P.O. Box 52330 Phoenix, AZ 85072

To pay online please go to <u>https://propertypay.firstcitizens.com/</u>. If you have not already done so, you will need to register to make recurring online payments. You may pay by E-Check or Credit Card. One-time payments are also available for both payment types, and registration is not required. When making a payment online you will need to enter Management Company ID #3136, Association ID #470, and your 7-digit account number. Please keep this information handy for future payments as well.

You can also pay online at <u>https://payments.atgpay.com</u>. If you have not already done so, you will need to register to make recurring online payments. When making a payment online you will need your 7-digit account number.

If you need to make a payment by phone, please call PayLease/Zego at 866-729-5327 or you may visit <u>www.gozego.com</u>.

## Additional convenience fees apply for all payment options.

Should you have any questions, please do not hesitate to contact us at <u>billing@essexhoa.com</u> or you may submit a web submission using the contact us tab at <u>www.valenciaonthelakehoa.com</u>.

## Please be advised that the call and email volume is heavy at this time of year. For the fastest response time please use the web submission process.

Sincerely,

Board of Directors, Valencia on the Lake Homeowners Association Inc., By Essex Association Management, L.P., Managing Agent